

City of London Corporation Committee Report

Committee(s): Professional Standards and Integrity Committee	Dated: 6 February 2025
Subject: Summary of Action Fraud public complaints data– Q3 2024/25	Public report: For Information
This proposal: <ul style="list-style-type: none"> • provides statutory duties 	Public trust and confidence
Does this proposal require extra revenue and/or capital spending?	No
If so, how much?	N/A
What is the source of Funding?	N/A
Has this Funding Source been agreed with the Chamberlain’s Department?	N/A
Report of:	Deputy Commissioner Betts
Report author:	Detective Superintendent Carly Humphreys

Summary

This is the quarterly report produced by the Professional Standards Department to provide members with an overview regarding Action Fraud complaints.

During Quarter 3, Action Fraud recorded 140,464 reports on the National Fraud Database (92,706 crime reports and 47,758 Information reports). The complaint figures (total) represent 0.08% of the total number of Action Fraud reports recorded in Q3.

A total of 113 cases were logged in Q3 2024/25 which is an overall increase of 8 cases from Q2 2024/25 (7%). Within these cases there were 119 allegations recorded in Q3 2024/25. This is an increase of 11 allegations from Q2 2024/25 (15%).

The majority of these allegations (91/119) relate to 'Police action following contact', these generally refer to the investigative expectations held by those reporting a fraud.

Recommendation(s)

Members are asked to:

Note the report.

Appendices

- Appendix 1 – Summary of Action Fraud public complaints data– Q3 2024/25
- Appendix 2 – City of London Police and Action Fraud Police Complaints Information Bulletin – Q2 2024/25

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